

#239067

PUBLIC COMPLAINTS ABOUT SCHOOL PERSONNEL

Constructive criticism of the schools is welcome through whatever medium when it is motivated by a sincere desire to improve the quality of the education program and to equip the schools of this Division to perform their task more effectively.

The Board places trust in its employees and desires to support their actions in such a manner that employees are freed from unnecessary, spiteful, or negative criticism and complaints.

Whenever a complaint is made directly to the Board as a whole or to a Board member as an individual, it shall be referred to the school administration for study and possible solution. The individual employee involved shall be advised of the nature of the complaint and shall be given every opportunity for explanation, comment, and presentation of the facts as he or she sees them.

If it appears necessary, the administration, the person who made the complaint, or the employee involved may request an in-camera session of the Board for the purpose of fuller study and a decision by this body. Generally all parties involved, including the school administration, shall be asked to attend such a meeting for the purpose of presenting additional facts, making further explanations, and clarifying the issues. In arriving at a decision, hearsay and rumour shall be discounted. Emotional feelings shall also be discounted except as they relate directly to the facts of the situation.

APPROVED 85/03/19 Board Motion 156-85

ADOPTED	REVIEWED	REVISED	PAGE
19-03-85			1 of 1
156-85		Motion	